



Fight the rising tide
of financial crime
across Europe –
together

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Tietoevry's Financial Crime Prevention (FCP) unit is the Nordic market leader in protecting organisations against financial crime, now expanding across Europe.

Our services and products are designed with the belief that the only truly effective way to prevent financial crime is to take a comprehensive approach. From onboarding through fraud management, transaction monitoring, and end-customer outreach, we ensure safety throughout the entire customer journey. With the goal to meet the needs of banks and financial institutions, we provide a wide range of flexible services. We help our clients streamline fraud and AML functions, saving them time, money, and the number of full-time employees required whilst ensuring high operational quality.

Preventing crime where it counts

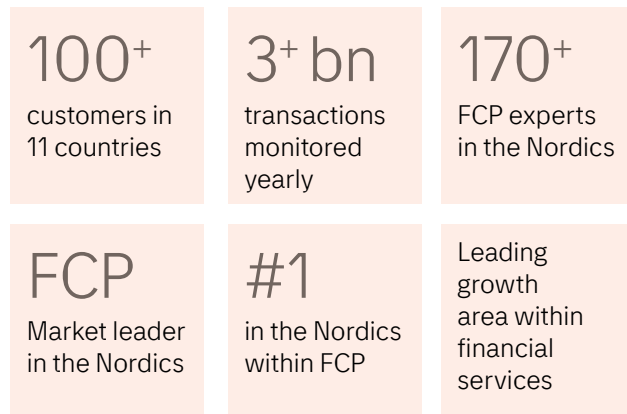
Our success rate in detecting fraudulent activity reached 90% in 2023, and our real-time system monitored over 3.4 billion transactions. We were able to decline approximately 70% of all fraudulent attempts without any financial loss.

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Our Defence Centre prevented criminal organizations from obtaining over 344 million EUR

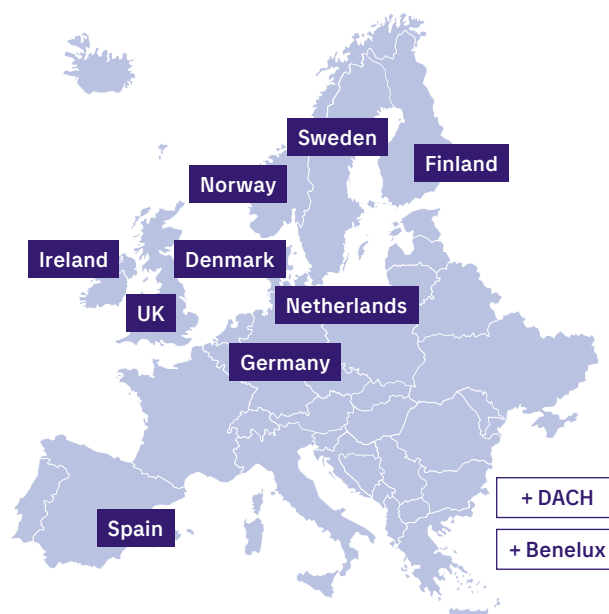
This includes declined transaction towards rogue merchants with an intention to scam customers. 1.4 million transactions were declined towards merchants selling false or illegal goods and additional 1.5 million transactions were declined towards subscription and investment scams. We also launched the new service to block merchants related to mule activity.

Transaction monitoring takes place in real time and is fed by high-quality data from clients and from our Artificial Intelligence (AI) and Machine Learning (ML) models. Alongside our proprietary AI and ML, we also offer biometrics and behavioural analytics to identify financial crime. As well as stopping fraud, our customer-focused solutions help with your compliance reporting – a burden that continues to rise for those involved in financial services across Europe.

Tietoevry's Financial Crime Prevention



Key Markets:



Our key areas of expertise:

Our team of more than 170 professionals offers market-leading capabilities across operations, regulation, industry insights and technical implementation. Specific areas of expertise include:

Anti-Money Laundering. Powered by cutting-edge AI, our AML suite enables all aspects of fighting money laundering, including real-time transaction monitoring, Know Your Customer (KYC) and customer screening functions for sanctions and PEP through to comprehensive case management.

Fraud Prevention. This platform provides comprehensive monitoring for multiple channels like card and account payments, 3D Secure requests, digital wallet token enrollments and more. It also covers fraud case management, investigation, and regulatory reporting. Our Fraud Suite services can be delivered as stand-alone solutions or integrated with our Identity Suite and card transaction security systems.

Identity. A full range of digital ID solutions, from identity proofing through to authentication, electronic and cloud signatures and more. Our trusted, market-leading ID solutions can be run in parallel with our fraud prevention and KYC/Onboarding systems, or delivered as stand-alone services.

Fraud Defence Centre BPO services. In addition to integrating solutions for our clients, we manage systems on their behalf, keeping them up to date with the latest compliance regulations and fraud detection techniques. Our solutions reduce the burden on your internal resources and can be scaled up or down according to your needs. Our managed service ensures 24/7 in-depth analysis and PSU follow-up to detect and prevent financial crime. To ensure high quality, we combine modern technology with human expertise for best-in-class results.


FinCrime Insights: Payment Fraud Report


Delve into the trends
and patterns within
payment fraud in our
report




2024 in numbers:

 **334** million
EUR
total value of prevented fraud

 **193,000**
fraud cases handled

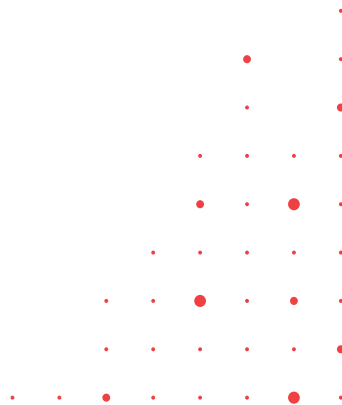
 **>90%**
fraud detection rate

 **298,000**
customer service phone calls handled

Tietoevry creates purposeful technology that reinvents the world for good. We are a leading technology company with a strong Nordic heritage and global capabilities. Based on our core values of openness, trust and diversity, we work with our customers to develop digital futures where businesses, societies, and humanity thrive.

Our 23 000 experts globally specialize in cloud, data, and software, serving thousands of enterprise and public-sector customers in around 90 countries. Tietoevry's annual turnover is approximately EUR 3 billion and the company's shares are listed on the NASDAQ exchange in Helsinki and Stockholm, as well as on Oslo Børs.

www.tietoevry.com



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